

NOTICE OF OFFICE OF MANAGEMENT AND BUDGET ACTION

Madeleine Clayton 07/05/2001
Departmental Forms Clearance Officer
Office of the Chief Information Officer
14th and Constitution Ave. NW.
Room 6086
Washington, DC 20230

In accordance with the Paperwork Reduction Act, OMB has taken the following action on your request for the extension of approval of an information collection received on 04/13/2001.

TITLE: NOAA Customer Surveys

AGENCY FORM NUMBER(S): None

ACTION : APPROVED

OMB NO.: 0648-0342

EXPIRATION DATE: 07/31/2004

BURDEN	RESPONSES	BURDEN HOURS	BURDEN COSTS
Previous	13,939	905	0
New	70,000	1,800	0
Difference	56,061	895	0
Program Change		895	0
Adjustment		0	0

TERMS OF CLEARANCE:

OMB approves this collection under the same Terms of Clearance as the approval under this OMB Control Number dated 6/23/1998.

NOTE: The agency is required to display the OMB control number and inform respondents of its legal significance (see 5 CFR 1320.5(b)).

OMB Authorizing Official Title

Donald R. Arbuckle Deputy Administrator, Office of
Information and Regulatory Affairs

PAPERWORK REDUCTION ACT SUBMISSION

Please read the instructions before completing this form. For additional forms or assistance in completing this form, contact your agency's Paperwork Clearance Officer. Send two copies of this form, the collection instrument to be reviewed, the supporting statement, and any additional documentation to: Office of Information and Regulatory Affairs, Office of Management and Budget, Docket Library, Room 10102, 725 17th Street NW, Washington, DC 20503.

1. Agency/Subagency originating request	2. OMB control number b. <input type="checkbox"/> None a. _____ - _____
3. Type of information collection (<i>check one</i>) a. <input type="checkbox"/> New Collection b. <input type="checkbox"/> Revision of a currently approved collection c. <input type="checkbox"/> Extension of a currently approved collection d. <input type="checkbox"/> Reinstatement, without change, of a previously approved collection for which approval has expired e. <input type="checkbox"/> Reinstatement, with change, of a previously approved collection for which approval has expired f. <input type="checkbox"/> Existing collection in use without an OMB control number For b-f, note Item A2 of Supporting Statement instructions	4. Type of review requested (<i>check one</i>) a. <input type="checkbox"/> Regular submission b. <input type="checkbox"/> Emergency - Approval requested by _____ / _____ / _____ c. <input type="checkbox"/> Delegated 5. Small entities Will this information collection have a significant economic impact on a substantial number of small entities? <input type="checkbox"/> Yes <input type="checkbox"/> No 6. Requested expiration date a. <input type="checkbox"/> Three years from approval date b. <input type="checkbox"/> Other Specify: _____ / _____
7. Title	
8. Agency form number(s) (<i>if applicable</i>)	
9. Keywords	
10. Abstract	
11. Affected public (<i>Mark primary with "P" and all others that apply with "x"</i>) a. <input type="checkbox"/> Individuals or households d. <input type="checkbox"/> Farms b. <input type="checkbox"/> Business or other for-profit e. <input type="checkbox"/> Federal Government c. <input type="checkbox"/> Not-for-profit institutions f. <input type="checkbox"/> State, Local or Tribal Government	12. Obligation to respond (<i>check one</i>) a. <input type="checkbox"/> Voluntary b. <input type="checkbox"/> Required to obtain or retain benefits c. <input type="checkbox"/> Mandatory
13. Annual recordkeeping and reporting burden a. Number of respondents _____ b. Total annual responses _____ 1. Percentage of these responses collected electronically _____ % c. Total annual hours requested _____ d. Current OMB inventory _____ e. Difference _____ f. Explanation of difference 1. Program change _____ 2. Adjustment _____	14. Annual reporting and recordkeeping cost burden (<i>in thousands of dollars</i>) a. Total annualized capital/startup costs _____ b. Total annual costs (O&M) _____ c. Total annualized cost requested _____ d. Current OMB inventory _____ e. Difference _____ f. Explanation of difference 1. Program change _____ 2. Adjustment _____
15. Purpose of information collection (<i>Mark primary with "P" and all others that apply with "X"</i>) a. <input type="checkbox"/> Application for benefits e. <input type="checkbox"/> Program planning or management b. <input type="checkbox"/> Program evaluation f. <input type="checkbox"/> Research c. <input type="checkbox"/> General purpose statistics g. <input type="checkbox"/> Regulatory or compliance d. <input type="checkbox"/> Audit	16. Frequency of recordkeeping or reporting (<i>check all that apply</i>) a. <input type="checkbox"/> Recordkeeping b. <input type="checkbox"/> Third party disclosure c. <input type="checkbox"/> Reporting 1. <input type="checkbox"/> On occasion 2. <input type="checkbox"/> Weekly 3. <input type="checkbox"/> Monthly 4. <input type="checkbox"/> Quarterly 5. <input type="checkbox"/> Semi-annually 6. <input type="checkbox"/> Annually 7. <input type="checkbox"/> Biennially 8. <input type="checkbox"/> Other (describe) _____
17. Statistical methods Does this information collection employ statistical methods <input type="checkbox"/> Yes <input type="checkbox"/> No	18. Agency Contact (person who can best answer questions regarding the content of this submission) Name: _____ Phone: _____

19. Certification for Paperwork Reduction Act Submissions

On behalf of this Federal Agency, I certify that the collection of information encompassed by this request complies with 5 CFR 1320.9

NOTE: The text of 5 CFR 1320.9, and the related provisions of 5 CFR 1320.8(b)(3), appear at the end of the instructions. *The certification is to be made with reference to those regulatory provisions as set forth in the instructions.*

The following is a summary of the topics, regarding the proposed collection of information, that the certification covers:

- (a) It is necessary for the proper performance of agency functions;
- (b) It avoids unnecessary duplication;
- (c) It reduces burden on small entities;
- (d) It used plain, coherent, and unambiguous terminology that is understandable to respondents;
- (e) Its implementation will be consistent and compatible with current reporting and recordkeeping practices;
- (f) It indicates the retention period for recordkeeping requirements;
- (g) It informs respondents of the information called for under 5 CFR 1320.8(b)(3):
 - (i) Why the information is being collected;
 - (ii) Use of information;
 - (iii) Burden estimate;
 - (iv) Nature of response (voluntary, required for a benefit, mandatory);
 - (v) Nature and extent of confidentiality; and
 - (vi) Need to display currently valid OMB control number;
- (h) It was developed by an office that has planned and allocated resources for the efficient and effective management and use of the information to be collected (see note in Item 19 of instructions);
- (i) It uses effective and efficient statistical survey methodology; and
- (j) It makes appropriate use of information technology.

If you are unable to certify compliance with any of the provisions, identify the item below and explain the reason in Item 18 of the Supporting Statement.

Signature of Senior Official or designee

Date

Agency Certification (signature of Assistant Administrator or head of MB staff for L.O.s, or of the Director of a Program or Staff Office)

Signature

Date

Signature of NOAA Clearance Officer

Signature



Date

4/4/2001

**SUPPORTING STATEMENT FOR A GENERIC CLEARANCE
OF NOAA CUSTOMER SURVEYS
OMB NO. 0648-0342**

SECTION A. JUSTIFICATION

1. Explain the circumstances that make the collection of information necessary.

This is a request for a generic clearance for voluntary customer surveys to be conducted by NOAA program offices, and is submitted following the guidelines contained in the OMB Resource Manual for Customer Surveys. In accordance with Executive Order 12862, the National Performance Review, and good management practices, NOAA offices seek to determine whether their customers are satisfied with the services and/or products they are receiving and whether they have suggestions as to how the services/products may be improved or made more useful.

NOAA is not seeking approval for a NOAA-wide customer satisfaction survey. Attempts to do broad-coverage surveys in the past have proven to be less useful than smaller program-specific surveys that target the customers of that specific program. Under this generic clearance, individual offices would develop questionnaires by selecting subsets of an approved set of collection questions and then tailoring those specific questions to be meaningful for their particular program (e.g. change a list of possible products received to reflect the specific products of that program). The proposal would then be submitted to the NOAA Clearance Officer. If the latter finds that the proposal appears to be consistent with the generic clearance, the proposal will be forwarded through the Department of Commerce to NOAA's OMB Desk Officer for fast-track review and inclusion on the OMB public docket. Only after this has taken place will the NOAA Clearance Officer give approval for the survey to take place. During NOAA's annual Information Collection Budget process information will be submitted on the actual burden and how the results were used. The generic clearance will not be used to survey any bodies NOAA regulates unless precautions are taken to ensure that the respondents will not feel that they are under any risk for not responding or for their responses; e.g. in no survey will the names and addresses of respondents be required.

Two potential sets of survey questions are used. One, called "Quantitative Questions" on the attached survey form, seeks to obtain numerical ratings from respondents on their satisfaction with various aspects of the product or service they obtained. There will, for example, be questions on satisfaction with the quality of the product, the courtesy of the staff, the format of and documentation for data received, and similar standard types of questions. The offices using such questions will be able to determine which aspects of their program need improvement, as well as whether the response to the program's services or products is improving or deteriorating over time. The rating system is intended to aid the respondents in identifying their relative level of satisfaction in particular areas, and is not generally intended to be used to establish numerical performance goals or as part of any complex statistical analyses over time. The benefits of the latter are outweighed by the difficulties in ensuring that the data is unbiased and fully representational of customers.

The second set of questions is called “Qualitative Questions” and seeks a different type of information. Rather than soliciting the respondents’ opinion on the general level of service, these questions are more focused on who is using the product and service, how it is being used, and the media or format the respondent would like to see data provided in. The respondent is also given an opportunity to make specific suggestions on what new products or services should be offered or on how existing products or services could be improved. NOAA’s Data Centers may distribute such questions to all of its customers, distributed with each order delivery being sent to the customer (whether on or off-line).

2. Explain how, by whom, how frequently, and for what purpose the information will be used.

The responses to the quantitative questionnaires will be used by the sponsoring program office to determine the customers’ satisfaction with the level of service and products delivered, identifying perceived weaknesses in those products or services. Respondents may like the products received but be less happy about the assistance given by program personnel, or vice-versa. Information such as this will be used to help direct program improvement efforts.

The uses of the qualitative questions are somewhat different. Rather than seeking information on the degree of customer satisfaction, the objectives are more complex. Questions 1, 5, 6, and 7 seek to obtain: information on what product/service was received, suggestions about improving the product or its format, and suggestions for other products or services. This information will assist the program office in better identifying the needs of customers by providing more specific data. For instance, responses concerning formats will be used to help determine which products the users are most interested in seeing put on-line.

Question 8 seeks a simple response on whether the respondent would use the program office’s products or services again, a basic customer satisfaction question.

Questions 2, 3, 4, and 9 seek information that will help the program office identify the types of users for specific products and how they use those products. This information can be used to develop customer profiles that help the office to better tailor products for specific types of customers, to evaluate the responses to product-related questions, and to develop more personalized services. For instance, a number of requests for on-line data by university researchers who are frequent users of the product might be given a higher priority than a lone request from an individual who wants the information for personal use and rarely uses the products. The question on primary use is also useful for categorizing the overall uses of the products/services of the program office; although no sampling plan is being used with the qualitative questions, based on similar previous efforts it is also anticipated that enough responses will be received (30% or so) to produce a reasonably accurate picture of the primary uses of products obtained.

The surveys approved over the last three years that will be continued are listed in answer #12 below. Copies of these specific surveys can be provided upon request.

3. Describe whether, and to what extent, the collection of information involves the use of automated, electronic, mechanical, or other technological techniques or other forms of information technology.

Some of the surveys will be conducted by questions placed on Home Pages on the World-Wide-Web, where response will be direct and electronic. This is a rapidly changing area, as NOAA offices do more and more business on-line, so it is hard to estimate the percentages involved.

4. Describe efforts to identify duplication.

A team with representatives from all of NOAA's major organizations helped to develop the questions and identify any current efforts. While there may be other customer surveys planned that will be the subject of separate clearance requests, NOAA is confident that the procedures in place ensure that no current or future survey will duplicate any other similar survey within the program area involved.

5. If the collection of information involves small businesses or other small entities, describe the methods used to minimize burden.

While small businesses will be respondents to some of the surveys, the impact on any respondent should be small. The response to any survey will be completely voluntary.

6. Describe the consequences to the Federal program or policy activities if the collection is not conducted or is conducted less frequently.

If these surveys were not conducted, the program offices would not be able to determine which areas of their program should be altered to provide better service to the public. The frequency of surveys will vary. Some will be conducted once a year, while others will be on-going (such as Data Center questions sent out with deliveries of data and some Web site questionnaires). The latter approach is deemed especially useful when asking questions about specific products and formats, rather than about general satisfaction with a program, since the program office is most likely to get helpful information from respondents at the time a product is received or a Home Page is used, rather than later as part of some annual survey.

7. Explain any special circumstances that require the collection to be conducted in a manner inconsistent with OMB guidelines.

Respondents who choose to complete surveys on the World-Wide-Web will obviously be responding in less than thirty calendar days from when they receive the request. In those surveys where a questionnaire is attached to each product delivery, a person who frequently orders products will receive more than one request quarterly, but all responses are voluntary.

8. Provide a copy of the PRA Federal Register notice that solicited public comments on the information collection prior to this submission. Summarize the public comments received in response to that notice and describe the actions taken by the agency in response to those comments.

The Federal Register notice soliciting public comments is attached. No comments were received.

9. Explain any decisions to provide payments or gifts to respondents, other than remuneration of contractors or grantees.

No payments or gifts will be given for responses.

10. Describe any assurance or confidentiality provided to respondents and the basis for assurance in statute, regulation, or agency policy.

No assurance of confidentiality will be given.

11. Provide additional justification for any questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

No sensitive questions will be asked.

12. Provide an estimate in hours of the burden of the collection of information.

Currently approved surveys expected to continue into the new approval period are:

Survey Name	# Responses	Burden Hours
Data Usage Questions	12,000	600
GEOID99 Survey	700	12
Great Lakes Marine Assessment	543	45
Industry and Trade Services Questionnaire	150	12
National Continuously-Operating Reference Station Use Survey	48,000	133
NWS Advanced Hydrologic Prediction Services Survey	420	35
NWS Flood Outlook Survey	350	70

Survey Name	# Responses	Burden Hours
NWS Western Region Aviation Customer Satisfaction Survey	400	100
NWS Western Region Customer Satisfaction Survey	250	62
Print-on-Demand Pilot Postcard Survey	500	25
Survey of Commercial and Recreational Mariner Needs for Nautical Charts	1,200	140
Survey of Commercial Marine Needs	450	90
Washington Volcanic Ash Advisory Center Customer Survey	200	50
TOTALS	65,163	1,374

The response times for the above surveys usually vary from 1-15 minutes. The burden requested is calculated on the basis of additional surveys being submitted over the next three years. NOAA estimates about 70,000 responses per year for a total burden of 1,800 hours.

13. Provide an estimate of the total annual cost burden to the respondents or record-keepers resulting from the collection.

No costs to the public are anticipated.

14. Provide estimates of annualized cost to the Federal government.

The costs to the government are difficult to estimate in advance. It is anticipated that most (certainly >80%) of the surveys will be conducted and analyzed in-house, and that costs will be low, but it is possible that some surveys could be contracted operations.

15. Explain the reasons for any program changes or adjustments reported in Items 13 or 14 of the OMB 83-I.

This renewal clearance requests additional hours to accommodate future surveys.

16. For collections whose results will be published, outline the plans for tabulation and publication.

The results *per se* will not be published, although data from the results could be reflected in some publications. Complex analytical techniques will not be used.

17. If seeking approval to not display the expiration date for OMB approval of the information collection, explain the reasons why display would be inappropriate.

The surveys will display the OMB expiration date.

18. Explain each exception to the certification statement identified in Item 19 of the OMB 83-I.

No exceptions are requested.

SECTION B. COLLECTIONS OF INFORMATION EMPLOYING STATISTICAL METHODS

At this time no proposed NOAA customer survey has firm plans to employ statistical methods to select respondents or analyze results. If and when a survey is proposed that will use such methods, those methods will be described as part of the review of the specific survey instrument.

QUANTITATIVE QUESTIONS

Circle the number that indicates your degree of satisfaction.

	Not at all satisfied	Not satisfied	No opinion	Satisfied	Extremely satisfied	Not applicable
1. Quality of product/service received	1	2	3	4	5	N/A
2. Quality of data received	1	2	3	4	5	N/A
3. Timeliness of response to request	1	2	3	4	5	N/A
4. Cost of product/service received	1	2	3	4	5	N/A
5. Courtesy of staff who dealt with you	1	2	3	4	5	N/A
6. Expertise of staff in dealing with your needs.	1	2	3	4	5	N/A
7. Degree that product/service met your needs	1	2	3	4	5	N/A
8. Clarity and accuracy of responses from staff to your questions prior to sale	1	2	3	4	5	N/A
9. Clarity and accuracy of responses from staff to your questions after sale	1	2	3	4	5	N/A
10. Ease in reaching correct NOAA office to deal with your request	1	2	3	4	5	N/A
11. Format of data received	1	2	3	4	5	N/A
12. Documentation of data received	1	2	3	4	5	N/A
13. Description of data in catalogs and directories	1	2	3	4	5	N/A
14. Accessibility of data desired	1	2	3	4	5	N/A
15. Overall satisfaction with service received	1	2	3	4	5	N/A

16. Overall satisfaction compared with services/data obtained from private sector	1	2	3	4	5	N/A
17. Overall satisfaction compared with services/data obtained from other Federal agencies	1	2	3	4	5	N/A

Your name and address are requested, but are not necessary for your comments to be considered.

Name: _____

Address: _____

QUALITATIVE QUESTIONS

1. What product/service did you obtain? _____ *(Program office may insert boxes relevant to the products/services it provides)*

2. How did you find out about the product/service? _____ *(Program office may insert boxes relevant to the products/services it provides)*

3. What is your affiliation?

- | | | |
|---|---|---|
| <input type="checkbox"/> Individual | <input type="checkbox"/> Student/teacher K-12 | <input type="checkbox"/> University student |
| <input type="checkbox"/> University faculty/staff | <input type="checkbox"/> Other research institution | <input type="checkbox"/> Business/industry |
| <input type="checkbox"/> NOAA | <input type="checkbox"/> Other Federal government | <input type="checkbox"/> News media |
| <input type="checkbox"/> State/local government | <input type="checkbox"/> Other _____ | |

4. How frequently do you request products/services from (sponsoring office)?

- | | |
|---|--|
| <input type="checkbox"/> Frequently (>once a month) | <input type="checkbox"/> Regularly (>twice a year) |
| <input type="checkbox"/> Infrequently (once a year or less) | <input type="checkbox"/> First-time user |

5. Do you have suggestions as to how (sponsoring office) can improve its products or services?
_____ *(Program office may insert boxes relevant to the products/services it provides)*

6. What new products/services would you like to see offered? _____ *(Program office may insert boxes relevant to the products/services it provides)*

7. What media/format would you like to see data provided in?

- | | | | |
|---------------------------------|-------------------------------------|--------------------------------------|------------------------------|
| <input type="checkbox"/> CD-ROM | <input type="checkbox"/> On-line | <input type="checkbox"/> 3480 tape | <input type="checkbox"/> FTP |
| <input type="checkbox"/> Paper | <input type="checkbox"/> ASCII file | <input type="checkbox"/> Other _____ | |

8. Will you use our products/services again? ☐ Yes ☐ No

9. What will be the primary use of the product/service?

- | | | |
|--|-----------------------------------|--------------------------------------|
| <input type="checkbox"/> Scientific research | <input type="checkbox"/> Business | <input type="checkbox"/> Legal |
| <input type="checkbox"/> Education | <input type="checkbox"/> Personal | <input type="checkbox"/> Other _____ |

Add name and address block from quantitative form if that form will not be used.

Paperwork Reduction Act Information: In accordance with Executive Order 12862, the National Performance Review, and good management practices, NOAA offices seek to determine whether their customers are satisfied with the services and/or products they are receiving and whether they have suggestions as to how the services/products may be improved or made more useful. The information will be used to improve NOAA's products and services. Responses to this survey are completely voluntary. No confidentiality can be provided for responses, but you need not supply your name or address. Public reporting burden for this collection of information is estimated to average ____* minutes per response. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Richard Roberts, OFA81, Station 9823, 1315 East-West Highway, Silver Spring, MD 20910.

Notwithstanding any other provision of the law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number.

*The response time for a specific survey will depend upon the subset of questions selected, and will be entered before the survey's informal submission to OMB.

Comment 12: Countervailability of European Coal and Steel Community Article 54 Loans
 Comment 13: Countervailability of Pre-Privatization Retirement Benefits under Law 451/94
 Comment 14: 1988 Equity Infusion

[FR Doc. 01-975 Filed 1-11-01; 8:45 am]

BILLING CODE 3510-DS-P

DEPARTMENT OF COMMERCE

National Oceanic and Atmospheric Administration

[I.D. 010801E]

South Pacific Tuna Act

AGENCY: National Oceanic and Atmospheric Administration (NOAA).
ACTION: Proposed collection; Comment request.

SUMMARY: The Department of Commerce, as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506(c)(2)(A)).

DATES: Written comments must be submitted on or before March 13, 2001.

ADDRESSES: Direct all written comments to Madeleine Clayton, Departmental Forms Clearance Officer, Department of Commerce, Room 6086, 14th and Constitution Avenue NW, Washington DC 20230 (or via Internet at MClayton@doc.gov).

FOR FURTHER INFORMATION CONTACT: Requests for additional information or copies of the information collection instrument(s) and instructions should be directed to Raymond P. Clarke, National Marine Fisheries Service, 1601 Kapiolani Blvd., Suite 1110, Honolulu, Hawaii 96814-4704, (808-973-2935 ext. 205), on the Internet at ray.clarke@noaa.gov.

SUPPLEMENTARY INFORMATION:

I. Abstract

The Treaty on Fisheries Between the Governments of Certain Pacific Island States and the Government of the United States, signed in Port Moresby, Papua New Guinea, in 1987, and its annexes, schedules and implementing agreements, as amended (Treaty), authorize U.S. tuna vessels to fish within fishing zones of a large region of the Pacific Ocean. The South Pacific Tuna Act (16 U.S.C. 973g and 973f) and

U.S. implementing regulations (50 CFR 282.3 and 282.5) authorize the collection of information from participants in the Treaty fishery.

Vessel operators who wish to participate in the Treaty fishery must submit annual license and registration applications and periodic written reports of catch and unloading of fish from a licensed vessel. The information collected is submitted to the Forum Fisheries Agency (FFA) through the U.S. government (National Marine Fisheries Service). License and registration application information is used by FFA to determine the operational capability and financial responsibility of a vessel operator interested in participating in the Treaty fishery. Information obtained from vessel catch and unloading reports is used by FFA to assess fishing effort and fishery resources in the region and to track the amount of fish caught within each Pacific island state's exclusive economic zone for fair disbursement of Treaty monies. If the information is not collected, the U.S. government will not meet its obligations under the Treaty, and the lack of fishing information will result in poor management of the fishery resources.

II. Method of Collection

The information is collected using forms required under the Treaty.

III. Data

OMB Number: 0648-0218.

Form Number: None.

Type of Review: Regular submission.

Affected Public: Business and other for-profit organizations.

Estimated Number of Respondents: 32.

Estimated Time Per Response: 15 minutes for a license application or a registration application, 1 hour for a catch report, and 30 minutes for an unloading log sheet.

Estimated Total Annual Burden Hours: 248.

Estimated Total Annual Cost to Public: \$576.

IV. Request for Comments

Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the

use of automated collection techniques or other forms of information technology.

Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval of this information collection; they also will become a matter of public record.

Dated: January 4, 2001.

Madeleine Clayton,

Departmental Forms Clearance Officer, Office of the Chief Information Officer.

[FR Doc. 01-1060 Filed 1-11-01; 8:45 am]

BILLING CODE 3510-22-S

DEPARTMENT OF COMMERCE

National Oceanic and Atmospheric Administration

[I.D. 010801D]

NOAA Customer Surveys

AGENCY: National Oceanic and Atmospheric Administration (NOAA).

ACTION: Proposed collection; Comment request.

SUMMARY: The Department of Commerce, as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506(c)(2)(A)).

DATES: Written comments must be submitted on or before March 13, 2001.

ADDRESSES: Direct all written comments to Madeleine Clayton, Departmental Forms Clearance Officer, Department of Commerce, Room 6086, 14th and Constitution Avenue NW, Washington DC 20230 (or via Internet at MClayton@doc.gov).

FOR FURTHER INFORMATION CONTACT: Requests for additional information or copies of the information collection instrument(s) and instructions should be directed to Richard Roberts, OFA1x1, Station 8118, 1305 East-West Highway, Silver Spring, MD 20910 (phone 301-713-3525, ext. 115).

SUPPLEMENTARY INFORMATION:

I. Abstract

The National Oceanic and Atmospheric Administration (NOAA) is planning to seek renewed Paperwork Reduction Act approval for a generic clearance for customer surveys conducted by NOAA program offices.

Under the generic clearance, specific surveys are submitted to OMB for fast-track approval if they are consistent with the types of questions approved in the generic clearance. NOAA uses the surveys to determine whether customers are satisfied with products and services received and to solicit suggestions for improvements.

II. Method of Collection

Various methods are used, but the primary method is either a paper or electronic form.

III. Data

OMB Number: 0648-0342.

Form Number: None.

Type of Review: Regular submission.

Affected Public: Individuals and households, business and other for-profit organizations, not-for-profit institutions, and state, local, or tribal governments.

Estimated Number of Respondents: 7,000.

Estimated Time Per Response: Response times vary with the specific survey, but average 15 minutes or less.

Estimated Total Annual Burden Hours: 1,500.

Estimated Total Annual Cost to Public: \$2,000.

IV. Request for Comments

Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology.

Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval of this information collection; they also will become a matter of public record.

Dated: January 4, 2001.

Madeleine Clayton,

Departmental Forms Clearance Officer, Office of the Chief Information Officer.

[FR Doc. 01-1064 Filed 1-11-01; 8:45 am]

BILLING CODE 3510-22-S

DEPARTMENT OF DEFENSE

GENERAL SERVICES ADMINISTRATION

NATIONAL AERONAUTICS AND SPACE ADMINISTRATION

[OMB Control No. 9000-0014]

Proposed Collection; Comment Request; Entitled Statement and Acknowledgment (Standard Form 1413)

AGENCIES: Department of Defense (DOD), General Services Administration (GSA), and National Aeronautics and Space Administration (NASA).

ACTION: Notice of request for public comments regarding an extension of an existing OMB clearance (9000-0014).

SUMMARY: Under the provisions of the Paperwork Reduction Act of 1995 (44 U.S.C. Chapter 35), the Federal Acquisition Regulation (FAR) Secretariat will be submitting to the Office of Management and Budget (OMB) a request to review and approve an extension of a currently approved information collection requirement concerning Statement and Acknowledgment (Standard Form 1413). The clearance currently expires on April 30, 2001.

Public comments are particularly invited on: Whether this collection of information is necessary for the proper performance of functions of the FAR, and whether it will have practical utility; whether our estimate of the public burden of this collection of information is accurate, and based on valid assumptions and methodology; ways to enhance the quality, utility, and clarity of the information to be collected; and ways in which we can minimize the burden of the collection of information on those who are to respond, through the use of appropriate technological collection techniques or other forms of information technology.

DATES: Comments may be submitted on or before March 13, 2001.

ADDRESSES: Comments, including suggestions for reducing this burden, should be submitted to: FAR Desk Officer, OMB Room 10102, NEOB, Washington, DC 20503, and a copy to the General Services Administration, FAR Secretariat (MVRs), 1800 F Street, NW., Room 4035, Washington, DC 20405.

FOR FURTHER INFORMATION CONTACT: Linda Nelson Federal Acquisition Policy Division, GSA (202) 501-1900.

ADDRESSES: Comments regarding this burden estimate or any other aspect of

this collection of information, including suggestions for reducing this burden, should be submitted to: FAR Desk Officer, OMB, Room 10102, NEOB, Washington, DC 20503, and a copy to the General Services Administration, FAR Secretariat, 1800 F Street, NW., Room 4037, Washington, DC 20405.

SUPPLEMENTARY INFORMATION:

A. Purpose

Standard Form 1413, Statement and Acknowledgment, is used by all Executive Agencies, including the Department of Defense, to obtain a statement from contractors that the proper clauses have been included in subcontracts. The form includes a signed contractor acknowledgment of the inclusion of those clause in the subcontract.

B. Annual Reporting Burden

Respondents: 31,500.

Responses Per Respondent: 2.

Total Responses: 63,000.

Hours Per Response: .05.

Total Burden Hours: 3,150.

Obtaining Copies of Proposals

Requester may obtain a copy of the justification from the General Services Administration, FAR Secretariat (MVRs), 1800 F Street, NW, Room 4035, Washington, DC 20405, telephone (202) 501-4755. Please cite OMB Control No. 9000-0014, Statement and Acknowledgment, Standard Form 1413, in all correspondence.

Dated: January 9, 2001.

Al Matera,

Acting Director, Federal Acquisition Policy Division.

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DEPARTMENT OF DEFENSE

GENERAL SERVICES ADMINISTRATION

NATIONAL AERONAUTICS AND SPACE ADMINISTRATION

[OMB Control No. 9000-0122]

Proposed Collection; Comment Request Entitled Scope and Duration of Contract

AGENCIES: Department of Defense (DOD), General Services Administration (GSA), and National Aeronautics and Space Administration (NASA).

ACTION: Notice of request for public comments regarding an extension to an existing OMB clearance (9000-0122).